



Provider Finder® How to search for Providers as a Guest To get the most accurate results based on your plan, use the Member Login.

## Where to Start

**A. Go to [www.bcbsil.com](http://www.bcbsil.com)**

**B. Select Find Care**

Notice for Blue Access for Members Data Incident X

The Search for Great Care Starts Here

When you choose Blue Cross and Blue Shield of Illinois, you're not just getting health insurance. You're getting one of the nation's largest networks of trusted doctors, hospitals, dentists and pharmacies.

Find Care

Find Your Perfect Plan →

Don't risk losing coverage. Renewing Medicaid or picking a new plan? We can help you stay covered.

SPOTLIGHT   OUR NETWORK   JOIN OUR TEAM   ARTICLES AND INSIGHTS   ABOUT US

## C. Select Doctors or Hospitals

Find Care

Find a Provider

Find Specialty Care

Learn About Care

Find Care Overview

Doctors or Hospitals

Dentists

Vision Providers

Pharmacies

Virtual Care

Behavioral Health Care

Log In to Search In-Network Care

You can log in to your member account to find in-network hospitals, doctors, specialists and more specific to you and your plan.

Log In to search →

## D. Search as a Guest to find providers when shopping for a health plan.

 **BlueCross BlueShield**  
of Illinois

Welcome Individual & Family Medicare Medicaid Employers Producers Providers [ES](#) [Pay](#) [Log In](#)

Home Shop Plans For Members Find Care Prescription Drugs Get Help About Us  Search

**FIND CARE**

## Find a Doctor or Hospital

Search for doctors, hospitals and urgent care in Illinois. Find providers who can help you with routine health exams, care for specific health conditions like pregnancy, diabetes, cancer and more.

[Log In to Your Account](#)



Home > Find Care > Find a Doctor or Hospital

**SEARCH OPTIONS**

### Two Ways to Search

If you have a Blue Cross and Blue Shield of Illinois plan, search a personalized list of in-network care options with your member account. Registering your account helps save you time and, sometimes, costs. Prefer searching as a guest? You'll need to know some info beforehand, like your plan type and name, to get accurate search results.

**Log In for Personalized Search**

If you have a BCBSIL health plan, search a personalized list of in-network doctors or hospitals by logging into your account.

**With personalized search, you'll get:**

- Easy searches and the most accurate results
- A comparison of estimated costs for in-network providers
- Guidance about out-of-network costs and how to avoid them
- More information about programs and benefits offered to you

[Log in to Search](#)

**Search As a Guest**

If you don't have a member account set up or if you're not a member with BCBSIL, you have the option to search as a guest through Provider Finder.

**Before searching, be sure to know:**

- Your plan name
- Your physician's or facility's name
- The type of care you need
- Your ZIP code, or the ZIP code of where you want care

[Search as a Guest](#)

## Enter the Location Where You Want to Search for a Provider

### E. Enter any of the following under Optimize Your Browse Experience: • City • State • ZIP Code

#### Find in-network doctors & facilities near you

Before you begin your search, answer some questions to help us understand your location and insurance plan. This will allow us to assist you in finding in-network doctors and facilities.

#### To get started, tell us where you want to search for care

Sharing your location with us will help us determine which doctors and facilities are nearby.

City, state or zip  
Downers Grove, IL — 60515 

[Continue](#)

If you are having trouble finding your plan, please try [logging in](#).

## F. Click on Employer Plans

### What type of plan would you like to search?

How you get your insurance affects what doctors are in your network. Carefully select to avoid high out-of-network costs.

#### Employer Plans

Through my, my spouse's, or my parent's employer

Select

#### Individual & Family Plans

Through my state's Exchange or purchased directly

Select

#### Medicare

Purchased directly or through my employer

Select

#### Medicaid

Through my state government

Select

### Select the state you currently live in

Select State

Illinois

Select State

If you are having trouble finding your plan, please try [logging in](#).

### Do you have HMO or PPO insurance?

Having HMO or PPO insurance affects which doctors are in your network. Please select carefully to avoid high out-of-network costs.

#### HMO

My primary care provider (PCP) must refer me to see specialists.

Select

#### PPO

My doctor does not need to refer me to a specialist.

Select

## HMO Search:

### Select your HMO Plan

Doctors do not accept all HMO plans. Please carefully select your plan to avoid high out-of-network costs.

- Blue Advantage HMO<sup>SM</sup> [ADV]  
Blue Advantage HMO Value Choice<sup>SM</sup>MOST COMMON
- HMO Illinois<sup>®</sup> [HMO]  
This plan is typically offered by large employers (151+ employees).
- Blue Precision HMO<sup>SM</sup> [BAV]  
This plan is typically offered by smaller employers (2-50 employees).

## PPO Search:

### Select your PPO Plan

Doctors do not accept all PPO plans. Please carefully select your plan to avoid high out-of-network costs.

- Participating Provider Organization [PPO]  
Blue PPO<sup>SM</sup>, Blue Print PPO<sup>SM</sup>, BlueEdge HSA<sup>SM</sup>MOST COMMON
- Blue Choice Options<sup>SM</sup> [BCO]  
Blue Options PPO<sup>SM</sup>  
This is a tiered network plan where visits to Blue Choice Options providers may be covered at a higher rate.
- Blue Choice Preferred PPO<sup>SM</sup> [BCE]  
This plan is typically offered by smaller employers (2-50 employees).
- Blue Choice PPO [BCS]  
Blue Choice Select PPO, BlueEdge Select HSA<sup>SM</sup>  
This plan is typically offered by mid-size and large employers (51+ employees).
- Blue High Performance Network<sup>®</sup> [HPN]  
This plan is typically offered in metropolitan and urban areas.
- Traditional [TRA]

In the screen below the plan network elected appears in the upper right-hand corner of the screen next to the city, state, and zip code. A search can be done by location, doctor type, hospital, etc.

The screenshot shows a web-based provider search interface. At the top, there are two status indicators: "Plan" and "Participating Provider Organization (PPOT)". To the right, a location field shows "City, state or zip" with "Chicago, IL - 60601" entered. Below this, a large blue header features the text "Good Afternoon!" and "Browse or search to find the care you need." A search bar with a magnifying glass icon is positioned below the header. Underneath the search bar, a row of "Common Searches" includes "Primary Care", "Urgent Care", "Behavioral Health", "Hospital", and "Durable Medical Equipment". The main content area is divided into several sections: "Browse by Category" (with a sub-section for "Urgent Care Center" and "Behavioral Health"), "Cost Estimates" (with a sub-section for "Medical Care"), and "All Specialties (A-Z)" (with a sub-section for "Medical Care", "Urgent Care Center", and "Behavioral Health"). Each section includes a brief description and a small icon.

This screenshot shows a similar web-based provider search interface. The top status indicators are "Plan" and "Blue Advantage HMO® (ADM)". The location field shows "City, state or zip" with "Chicago, IL - 60601" entered. The blue header "Good Afternoon!" and "Browse or search to find the care you need." is present. The search bar and "Common Searches" (Primary Care, Urgent Care, Behavioral Health, Hospital, Durable Medical Equipment) are identical to the first screenshot. The main content area features "Browse by Category" (with "Medical Care", "Urgent Care Center", and "Behavioral Health" sub-sections), "Cost Estimates" (with "All Specialties (A-Z)" sub-section), and "All Specialties (A-Z)" (with "Medical Care", "Urgent Care Center", and "Behavioral Health" sub-sections). The descriptions and icons are consistent with the first screenshot.