



**BlueCross BlueShield**  
of Illinois

# Your Health Your Way

**Blue Access for Members<sup>SM</sup>**



Life doesn't only happen during business hours. Blue Cross and Blue Shield of Illinois has you covered. BAM<sup>SM</sup> gives you the tools you need to get the most from your benefits whenever and wherever you need them.

## Your Access, Your Way

### You choose how to access your benefits

Use BAM from your desktop, mobile device or download the free BCBSIL App from The App Store or Google Play. Whether you're at your desk or on the go, BAM is there for you with tools and features that give you the freedom to manage your health care your way.



### Digital Member ID

- Share your digital ID card with your doctor's office to stay ahead of check-in.
- You can also view, download, print or reorder it.

### Find Care

- Find nearby care providers whether you're at home or traveling.
- Schedule a virtual visit when you're traveling, need after-hours care or just want to skip the waiting room.

### Secure Messaging

- Send messages to our trained clinicians.
- Message customer service with questions about your claims.
- All messages are private and secure.
- Send messages\* on your schedule.

### Use Account Settings to set Your Preferences

- Get your notifications by text, email or mail.
- Choose your language.
- Go paperless to get your explanation of benefits more quickly and securely.

### Claims, Coverage and Wellness

- Review your benefit highlights, claims or download your EOB.
- View your dependent coverage.
- Opt in to healthy programs, get preventive guidelines, wellness tips and other topics that you choose.

### Register Now to Start Getting the Most from Your Benefits

Register online for BAM. Use the same login for the app. No matter how you choose to connect, BAM gives you 24/7 access to your benefits so you can live your life and manage your health your way. You can do it all. With your BAM.



### Get Started

**Online:** Go to [mybam.bcbsil.com](https://mybam.bcbsil.com) to log in or create an account – **OR**

**Get the App:** Scan the QR code or text BCBSILAPP to 33633\*\* for a download link.

\*Clinicians respond during business hours. Please allow two business days for replies. You can send and read messages anytime.

\*\* Message and data rates may apply. Terms and conditions and privacy policy are available at [bcbsil.com/mobile/text-messaging](https://bcbsil.com/mobile/text-messaging).

This material is only for illustration purposes. Your group's coverage types and benefits may be different.